ATERA

Meet the world's first AI-powered IT management platform

Atera is reinventing the world of IT by combining Remote Monitoring and Management (RMM), Helpdesk, Ticketing, and automation with AI—streamlining organizational IT management at scale.

Designed for unprecedented efficiency, our first-of-kind AI Autopilot enables end users to self-resolve Tier-1 issues, eliminating up to 50% of tickets; our Copilot augments technician capabilities with auto script generation, ticket summaries, recommended solutions, and more.

Full control from one platform

Remote Monitoring &Management
Get full visibility and control of your IT environment—unlimited devices, fixed monthly cost.

Atera AI
Unlock new standards of organizational efficiency with Atera's AI-powered solution.

Remote Access
Start sessions instantly and easily with AnyDesk, Splashtop, TeamViewer, or ScreenConnect.

Patch Management
Automate Windows, Mac, and Linux software patches on your end-user devices.

Helpdesk & Ticketing
Deliver immediate, efficient, reliable end-user support and issue resolution at scale.

Network Discovery
Network Discovery provides complete security scans of your network in real time.

A smarter way to manage your IT

Supercharged resolutions

Understand each ticket at a glance and deliver accurate solutions every time.

Hands-free solutions

Solve as much as 50% of issues without the need for technician involvement.

Tackle each ticket at full speed

Slash ticket resolution times using highly-actionable, best-practice suggestions.

Deploy solutions in seconds

Generate and deploy scripts to devices and resolve complex issues instantly.

Microsoft

"We are pleased to partner with Atera to further empower IT professionals in their daily operations with generative AI capabilities using Azure."

Avi Yoshi, VP Technology, Microsoft

99%
Quicker response times

10X
Tickets solved daily

95%
Faster ticket resolution

Customize your IT environment with Atera's App Center

Explore integrated tools for all your software needs, and discover, test, and deploy software solutions in cybersecurity, backup & recovery, email protection, password management, and more.

Acronis

WEBROOT
OpenText Security Solutions

THREATLOCKER

Axcient

domotz

Malwarebytes

Bitdefender®

IRONSCALES
SAFER TOGETHER

EMSISOFT

Join 12,000+ IT pros transforming everyday IT

tenable · Marriott · AAA · DIRECTV · Idaho State University · Georgia Tech · American Psychological Association · sodexo · LUSH FRESH HANDMADE COSMETICS

12K+	**120**	**5M+**	**1M**
Customers	Countries	Devices under management	Tickets analyzed per month

Atera's customers on the impact of AIT

"The AI-guided ticketing system and knowledge base feels like a huge time saver for both Technicians and End Users. A great application of AI that is going to make my team much more efficient!"

Robert Kost, IT manager at Abzac Group

"The best thing about the integration with OpenAI and Atera is that it has dramatically improved our response time. This has led to faster solutions and happier clients and frees our technicians' time to focus on behind-the-scenes projects. The value of this is incalculable."

Taylor Anderson, co-founder and president of TNT Systems

"I have used AI to create scripts, automate tasks, and troubleshoot errors in a fast and efficient way. AI has saved me time and effort, and has also helped me learn new skills and techniques... would recommend it to anyone who wants to improve their productivity and performance."

Joseph Smith, technical support engineer at AFP Technology

"One of the great things with using AI and Atera is the amount of time it has saved me. I have been slowly adding routers to our monitoring using AI. I no longer have to go to the manufacturer's site to get the information and manually copy it in."

Derek Daly, technical service manager at DataSol

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