Pulseway

Pulseway's mobile-first RMM software enables MSPs to boost efficiency while improving end-user satisfaction by minimizing downtime. This essential tool for MSPs helps you efficiently and cost-effectively deliver the service your customers need – and deserve. With powerful automation and full-function remote access that's easy to use, you will always meet and exceed client expectations.

With Pulseway's intuitive software, you can experience instant productivity, increased customer satisfaction and additional revenue opportunities.

MOBILE-FIRST REMOTE MONITORING AND MANAGEMENT

Pulseway enables you to manage all your clients' endpoints on any device, from anywhere. Proactive MSPs love our feature-rich mobile app since it allows them to be fully productive from anywhere. You can instantly respond to issues as soon as you are aware of them, straight from your phone.

Monitor the performance of your clients' networks 24/7 and receive real-time alerts on any issues before they get out of hand.

Real-Time IT Management

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Safeguard Your Reputation and Always Be in Control

The Pulseway RMM gives you a complete overview of servers, workstations and network devices including printers, routers, switches, etc. Real-time visibility of all your clients' endpoints allows you to be proactive by spotting potential issues before they become a problem. In addition, easily configurable alerts ensure you are always aware of any issues.

Do More With Our Mobile App

Our native mobile application also allows you to keep track of your clients' endpoints 24/7, which means you can be fully productive from anywhere by responding immediately, at any time - helping you meet your SLAs.

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Automation That Minimizes Workload and Improves End-User Satisfaction

Automation is at the heart of Pulseway. Our intuitive workflow editor allows you to create powerful workflows that can be used to auto-remediate common issues - often before the end user notices. Workflows can also be scheduled or run ad-hoc to speed up common activities and processes. Our scripting engine supports common scripting languages that can be run standalone or embedded in workflows. Pulseway Automation helps you deliver a first class, proactive and responsive service to your customers.

Next Generation End-User Support

The Pulseway Client Portal allows you to create self-service workflows so users can solve issues directly without waiting in a support queue. By enabling end users to fix issues when they happen, you make users happier and reduce the support workload in the process. That's the "X" factor you need to pitch new business. Our integrated remote control also allows you to instantly solve user problems.

Ensure Your Clients Stay Secure, Always

Pulseway's automated patch management software automates the discovery and application of OS and thirdparty application patches to help ensure continual protection against vulnerabilities. The RMM also allows you to monitor your networks for open ports, new devices and other potential vulnerabilities.

Automated Ransomware Detection further protects your customers 24/7 by swiftly detecting and killing suspicious activity as soon as it happens.

Increased Revenue

With Pulseway, you can offer much more than just basic management services. You can offer various add-ons as well - such as backup and security. Pulseway's insights can also help you identify, propose and justify new projects with existing and potential clients.

Ensure Your Clients Are Always in the Know

With Pulseway, reports can be run manually or scheduled to run regularly. Our easy-to-use reporting module allows you to prove your worth with customizable templates that allow you to report on system status and events, including executive reports to be shared with clients. You can also display public dashboards to provide real-time status overviews to administrators and teams.